
FLORIDA NETWORK MANIFESTO

The Florida Network exists to ensure that youth and families across this state have access to high-quality, accountable, and sustainable services. That responsibility requires courage, discipline, and unwavering standards, and sometimes sacrifice.

We will earn trust — not assume it. We will deliver results — not activity. We will lead — not follow.



**FLORIDA
NETWORK**
of Youth & Family
SERVICES

Celebrating 50 Years of Impact

We Will Operate at a Higher Standard

High performance is not optional. It is the expectation. We will meet or exceed every contract measure. We will ensure data integrity. We will protect model fidelity. We will respond with urgency and professionalism. This means treating the smallest details with great importance.

Accountability and support are not in conflict. They are partners. We will stand beside our provider community. We will hold the line on quality, and accept their feedback with appreciation for the opportunity it gives us to improve.

We Will Shape the System

We will not simply react to policy changes — we will influence them. We will use data, experience, and field expertise to guide conversations around funding, statutory reform, and system design.

When legislation shifts capacity. When funding pressures rise. When expectations increase. We will respond with clarity and solutions.

We Will Build a High-Performance Organization

Every team member's work matters. Every interaction shapes our reputation. Every deliverable reflects our credibility.

We will operate with urgency. We will communicate directly. We will solve problems early. We will reduce inefficiency. We will protect the mission in every decision.

We Will Grow with Discipline

Expansion will be intentional. Growth will be aligned with need, capacity, and sustainability. We will not chase opportunity at the expense of excellence.

Our Commitment

We influence systems that impact thousands of families. That responsibility demands bold leadership, operational rigor, and moral clarity.

We will be trusted. We will be effective. We will lead.

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FLORIDA NETWORK STRATEGIC PRIORITIES

Performance Ambition

The Florida Network will operate as a high-performing, trusted, and forward-looking leader
Earn and sustain trust with providers, funders, policymakers, and stakeholders through integrity, transparency, and consistent results.

Deliver measurable excellence across all contracts, initiatives, and strategic efforts.

Pursue disciplined, mission-aligned growth grounded in assessed need and organizational capacity.

Anticipate and respond to challenges proactively, addressing issues with urgency, clarity, and solutions.

Organizational Goals

1. Balance Strong Support with Clear Accountability

- We will strengthen provider relationships while maintaining rigorous performance standards and system integrity.
- Redesign and implement a modernized Quality Improvement (QI) system responsive to provider and funder expectations, capable of identifying and resolving performance concerns early, and elevating best practices statewide.
- Strengthen NIRVANA data integrity and reporting, through ensuring fidelity of administration, adaptation, and service planning integration to improve quality of care.
- Ensure consistent SNAP Model fidelity across all sites.
- Execute a coordinated Statewide Outreach Campaign.
- Meet or exceed all contract performance measures.
- Convene stakeholders in purposeful, high-value forums that drive alignment and progress.

2. Advocate for High-Quality, Adequately Supported Programs

- We will champion policy and funding structures that allow providers to deliver effective, sustainable services.
- Monitor and address the system impact of 984 statutory changes, including capacity pressures related to truancy and changes to DCF investigation eligibility.
- Advance funding and operational strategies that protect program quality and long-term provider sustainability.

3. Build and Sustain a High-Functioning Organization

- We will cultivate an internal culture defined by excellence, clarity, urgency, and accountability.
- Model a culture of respect, intentionality, and shared responsibility, recognizing the impact of our actions and communication on one another.
- Ensure each team member performs meaningful, high-impact work aligned to mission success.
- Respond to external partners with professionalism, timeliness, and excellence.
- Operate with a strong and visible sense of urgency.
- Protect and strengthen the Network's reputation in every interaction.

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FLORIDA NETWORK STRATEGIC PRIORITIES

4. Pursue Thoughtful, Strategic Expansion

- Evaluate expansion opportunities based on mission alignment and documented need.
- Assess organizational capacity prior to growth commitments.
- Prioritize sustainability, quality, and long-term impact over rapid expansion.

5. Lead as a Recognized Thought Leader

- Position the Network as a leader in policy, practice, and system innovation.
- Proactively influence decisions affecting youth and families.
- Use data, outcomes, and field expertise to drive continuous system improvement.

Respond to Provider Community Needs *(Based on feedback from the 2025 Member Survey)*

Redesign Quality Improvement processes for clarity, responsiveness, and impact.

Reduce administrative burden, including CCC workload and frequent DJJ requests.

Assess provider financial sustainability challenges and identify actionable solutions.

Strengthen statewide training strategy.

Increase member engagement in communication, policy, and contract development.

Improve meeting efficiency and reduce unnecessary volume.

Clarify guidance and support for start-up and new programs.

Assess Electronic Health Records (EHR) needs and explore system-level solutions.

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